

Interpersonal Communications In the Correctional Setting

Tracy Napier & Teddy Ward

Upon completion of this training, participants will be able to:

- Utilize the Basics of IPC (Positioning, Posturing, Observing and Listening) when speaking with offenders and other staff.
- Evaluate conversations for content, feeling and meaning and choose the appropriate response with offenders and other staff.
- Determine appropriate responses to offenders and other staff when handling requests, making requests and reinforcing behavior.

Who should attend: **All staff**

Date: March 12, 2009
Time: 6:00am – 2:00pm
Location: Montana State Prison
Large Classroom
600 Conley Lake Rd
Deer Lodge, Montana

To register contact: Geri Miller
406-846-1320 ext 2307
gerimiller@mt.gov

THIS CLASS IS POST CERTIFIED

DOC Staff are required to get approval from supervisor(s) and complete a training request form.

For additional training opportunities, you may go to the DOC **Internet** web @ <http://www.cor.state.mt.us/Resources/Training.asp>; or the DOC **Intranet** web @ http://mycor.cor.mt.gov/Human_Resources/Training/SchAnnForms.asp

Clear information guides
everyone in the right
direction.



IF ADEQUATE NUMBERS ARE NOT REGISTERED THE CLASS WILL BE CANCELLED

The DOC Training Unit makes reasonable accommodations for any known disability that may interfere with a person's ability to participate in training. Persons needing an accommodation must notify the Training Unit no later than 2 weeks before the date of training to allow adequate time to make needed arrangements. To make your request known, you can call 406-846-1320 ext.2307 or gmason@mt.gov.